

Safe•Connect | Supported Anti-Virus

This document will list the Anti-Virus products currently supported by SafeConnect.



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Overview:

This document will list the Anti-Virus products and vendors currently supported by SafeConnect.

The Anti-Virus policies are evaluated by the SafeConnect Policy Key, making that a prerequisite policy for a given client before Anti-Virus products can be evaluated. The Anti-Virus policies are evaluated in the order “Installed”, “Running”, and “Definitions”. If the Policy Key does not show an Anti-Virus as “Running”, it will not yet evaluate whether definitions are up to date.

If you discover an endpoint which is failing one of the three anti-virus policies (Installed, Running, or Definitions) but believe this not to be true, do not hesitate to [contact](#) or even call Impulse Support at (863) 802-3636.

Windows:

- Authentium
- Avast
- AVG
- AVGuard
- Avira
- Bitdefender
- Comodo
- ESET (NOD32)
- EZ Antivirus
- Faronics
- Fortinet
- FSecure Antivirus
- Gdata
- Immunet
- iolo System Shield
- Kaspersky
- Landesk
- LightSpeed
- Malwarebytes Antivirus
- McAfee
- **Microsoft Security Products –**
 - Microsoft has released a number of Anti-Virus programs with differing naming conventions. The listing is as follows:
 - Windows Defender (Windows 8, 8.1, and 10)
 - SCEP
 - Security Essentials
 - Anti-Malware
 - Malware Protection
 - One-Care
 - Forefront
- Panda
- PCtools
- SecureIT
- Sophos
- WebRoot (SpySweeper)
- Symantec and Norton
- TrendMicro
- Vipre Antivirus
- ZoneAlarm

Macintosh:

- Avast
- Avira
- AVG
- BitDefender
- Comodo
- ClamXav
- ESET
- iAntiVirus
- Intego
- Kaspersky
- MacKeeper
- McAfee
- Microsoft SCEP
- Norton
- Panda
- Sophos
- TrendMicro
- Webroot

Appendix: Default Web Responsive End-User Messages

Anti-Virus Not Installed:

Your Logo Here

Action Required

Your device is out of compliance with our network policy, but don't worry! Compliance issues are usually minor and simple to fix.

Your network access from this device is currently suspended.

Just follow the steps we've outlined for you and you'll be right back on the network.

Your device does not have anti-virus software installed.

Our policy requires that anti-virus software is installed, running, and up to date.

- 1 Choose an anti-virus product to download install.
- 2 The following products are free and perform well.
 - AVG
 - Avira
 - BitDefender
 - Comodo
 - Microsoft Security Essentials
- 3 Download and install the Anti-virus application.
- 4 Click "Check Again" below.


Check Again

[Frequently Asked Questions](#) [Acceptable Use Policy](#) © 2015 Impulse Point

This page will be shown to clients who have the SafeConnect Policy Key running but are quarantined for not having Anti-Virus installed. Popular Anti-Virus vendor websites are listed and blocked clients will have access to those specific websites to download and remediate their anti-virus policy.

Anti-Virus Not Running:

Your Logo Here



Action Required

Your device is out of compliance with our network policy, but don't worry! Compliance issues are usually minor and simple to fix.

Your network access from this device is currently suspended.

Just follow the steps we've outlined for you and you'll be right back on the network.

NOD32 Anti-Virus is installed, but it is not running.

Please enable your anti-virus software's realtime protection.

Our policy requires that anti-virus software is installed, running, and up to date.

- 1 Open your anti-virus software.
- 2 Navigate to the real-time protection settings.
- 3 Confirm real-time protection is turned on.
- 4 For additional information: [Vendor Resources](#)
- 5 Click "Check Again" below.

[Check Again](#)

[Frequently Asked Questions](#) [Acceptable Use Policy](#) © 2015 Impulse Point

Note: Vendor Resources will allow clients to access the website of the vendor identified. In this example, the link points to the ESET website.

Your Logo Here



Action Required

Your device is out of compliance with our network policy, but don't worry! Compliance issues are usually minor and simple to fix.

This is only a warning.

Just follow the steps we've outlined for you or you may lose access to the network.

**NOD32 Anti-Virus is installed,
but it is not up to date.**

**Please update your AntiVirus software's
virus definition files.**

Our policy requires that anti-virus software is installed, running, and up to date.

- 1 Open your anti-virus software.
- 2 Navigate to the update settings and manually run the definitions update.
- 3 Confirm automatic definitions updating is turned on.
- 4 For additional information: [Vendor Resources](#)
- 5 Click "Check Again" below.

Check Again